# HAORAN ZHAO

Human resources and supply chain management experts by building and analyzing large databases

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- Optimize 70% management efficiency by building and analyzing evaluation planning systems
- Experienced in the establishment and application of large databases

• Good at coordinating the requirements, preferences, management and cooperation of different departments

- Unique insights into aviation documents, warehouse management, and e-commerce operations
- Warehouse management, warehouse planning, planned operations
- Easily identify operational problems and optimize standard processes,

 $\bullet$  Helped many Chinese companies to establish companies and implement projects in Belgium from 0--1

# SKILL

•	Excel and Excel MACRO	Excellent
•	Data analysis excellent	Excellent
•	Human Resources Accounting for Payroll and Attendance	Excellent
•	Supply chain management and warehouse management	Excellent

# WORK EXPERIENCE

# 2022-10 to 2023-11 •Belgium person in charge

SK EXPRESS BELGIUM SRL, Belgium

- Establish a company, form a team, and formulate company SOPs
- Responsible for managing 22,500 square meters of warehouse, mainly managing solar energy and dangerous goods business
- Manage customs clearance and truck dispatch, and develop new suppliers,
- Save costs, improve employee efficiency, improve warehouse utilization, and improve system efficiency.

#### Contributions and achievements:

- 1. Establish a company from scratch and build a 22,500-square-meter warehouse in Belgium according to the company's business
- Develop customers. In the early days of the company's establishment, introduce several large customers to support local expenses.
- 3. Establish a team, office and warehouse personnel, conduct refined management, and improve efficiency

#### 2021-05 to 2022-03

## •General manager

#### Sunny , Belgium

- Establish a company, form a team, and formulate company SOPs
- Plan warehouse according to enterprise model
- Develop customers and suppliers

#### Contributions and achievements:

 Establish a company from o-1, develop customers, and build a team

2020-07 to 2021-03

# • Warehouse supervision and ULD

#### management

HOYU EUROPE LOGISTICS SRL, Belgium

- ULD tracking management, aviation board inbound and outbound management and return
- Self-built program operation Flightpack, FFM, AWB, manifest, freight bill

- Formulate BUP tasks and reasonably arrange the outbound delivery of full-page and bulk goods
- Carry out appropriate airside management when the terminal is liquidated
- Truck planning, truck tracking, warehouse inventoryULD

#### Contributions and achievements:

- Create a ULD management system to save nearly one million ULD loss compensation costs every year
- 2. Digitization of aviation document management makes it easier to analyze customer data

### 2018-11 to 2020-02 • Spare parts manager

Huawei Technologies Co., Ltd, Brussels, Belgium

- By establishing and applying the warehouse assessment planning system, the efficiency of warehouse management and supervision has been greatly improved
- Experienced in overall processing, follow-up and coordination of sales orders
- Responsible for the procurement and inventory management of accessories
- Resolve exceptions caused by customer delivery

#### Contributions and achievements:

- 1. 1. Quickly learn equipment knowledge after joining the company and be able to quickly solve customer problems.
- 2. 2. For long-term orders from customers, plan operations to reduce costs and solve problems

### 2014-06 to 2018-07 • Human resources manager

EF-Education First, City Changchun, Province Jilin, China

- Experience in recruiting highly qualified local and international work teams and personnel.
- Proficient in using Excel and Excel MACRO to organize and compile massive data
- Responsible for budget management, good control of employee turnover rate, foreseeing and excellent handling of labor disputes

#### Contributions and achievements:

- 1. Establish a complete attendance system to quickly collect complex employee attendance statistics
- 2. The promotion and implementation of KPIs greatly improves employees' enthusiasm
- Optimize 70% of management efficiency and human resources monitoring by establishing and analyzing employee evaluation planning system

## 2012.03 to 2013.09 • Maintenance technician

SPEOS, Brussels, Belgium

Responsible for maintenance technician

# Educate

**2003.09 to 2007.06** • Bachelor of Communication:

## Media and Communication

■ EFAP – Brussels, Belgium

# Languages

