

# Jin Jin

<u>jin.smekens@gmail.com</u> Mobile: 0032 487891880

Current Address: Vijverstraat 11

2800 Mechelen

Belgium

Place of Birth: Guizhou, China Nationality: Chinese
Date of Birth: 19<sup>th</sup> of January, 1984 Marital Status: Married

# **EDUCATION**

Linguapolis in Antwerp University Dutch courses (level 4 and 5)

October 2017-now

TSM CVO Mechelen Dutch 3.1 Vantage (Dutch level 3.1)

May 2016 - March 2017

Guizhou Minzu University—Guiyang, China Bachelor of Arts in English Language & Literature

Graduated: July 2005

Guizhou Dafang No. 2 High School—Guizhou, China Senior High School courses

Graduated: July 2001

## **EXPERIENCE**

Shanghai Wailian Exit-Entry Service Co., Ltd.—Shanghai, China

March 2012 - November 2015

Team Leader-Case Processing Department for Immigration to Canada

- Arrange daily work of a six-members team
- Conduct team meetings to follow up the progress of every case
- Check and review cases finished by team members, and make feedback and modification reports

- Interpreter between Canadian lawyer and client
- Provide guidance and support for customers during the process
- Translate immigration documents from Chinese to English
- Provide advices for the clients about how to gather their documents and explain regularly the immigration policies to them
- Report weekly progress to management

#### KBL Group - Shanghai, China

January 2006 – February 2012

Senior Case Processing Specialist- Case Processing Department for Immigration to Canada

- Process immigration documents for new clients
- Maintain close relationship with clients during the process
- Guide the clients during the process and formulate their immigration plans
- Translate and arrange the client's documents for Canadian Immigration Office
- Prepare clients for the interview with the immigration officer
- Inform prospective employees and train new colleagues

# **SKILLS**

- Microsoft Office: Excellent
- Typing Skills: Excellent
- Learned valuable interpersonal communication skills by collaborating with colleagues and clients during my previous experiences
- Personalities: Flexible, friendly, able to work under pressure according to deadlines, communicative, reliable and responsible, discrete, eager to learn new knowledge and things

## **LANGUAGE**

Dutch: goodChinese: NativeEnglish: Excellent