

PROFILE

QUALITY ENGINEER/ MANAGEMENT

Results driven Quality Engineer/Lead with 4 years of experience in Quality Control (QC) and Quality Assurance (QA) in manufacturing. Experienced in leading audits, implementing ISO-compliant quality systems, driving process improvements, and mentoring teams. Able to turn 4 projects in to a tremendous results, adept at cross-functional collaboration, regulatory compliance, and customer focused quality solutions, combining technical expertise, leadership, and strong communication skills to deliver measurable and sustainable results.

WORK EXPERIENCE

Professional Experience: AGP E-GLASS SOLIVER NV
August 2021 – June 2025

Role: Quality Engineer/Management
(Manufacturing Industry, 2021 – 2025)

- Lead cross functional quality teams to ensure product and process compliance across press bending, final inspection, and finishing lines.
- Oversee Quality Action Plans and continuous improvement initiatives, maintaining strong day to day process control and assurance.
- Design and implement custom Quality Management Systems (QMS) and SOPs tailored to product specific requirements.
- Lead 8D problem solving teams, executing effective Corrective and Preventive Actions (CAPA) to meet customer and regulatory expectations.
- Conduct internal audits, develop skill matrices, and deliver targeted training for auditors and inspectors to strengthen team quality capability.
- Manage recruitment, onboarding, and performance development of quality staff, aligning department goals with manufacturing excellence.
- Maintain transparent communication with OEM clients, preparing data driven quality reports, performance dashboards, and review meetings.
- Apply Lean, FMEA/PFMEA, and Root Cause Analysis (5 Whys, Ishikawa) to optimize process control and reduce defects.
- Spearheaded 4 major quality taskforces to resolve contamination and sterilization issues in glass manufacturing, ensuring validated procedures and reliable product release.
- Utilize Excel, SPC, MSA, Pareto, and KPI tracking tools for advanced data analysis, monitoring, and decision-making.

Core Achievements

- Led Quality Control & Assurance across multiple AGS press bending furnace projects, managing pre lamination and final inspection (laminated glass).
- Defined and updated Quality Acceptance Criteria, implemented Control Plans, and drove continuous improvement at quality gates.
- Conducted GP12 audits and rework supervision, ensuring consistent compliance and production flow control.
- Served as the final quality decision maker, overseeing inspection, product release, and non conformance resolution.
- Directed Quality Action Plans for global automotive clients, ensuring compliance with IATF 16949 / ISO 9001 and model specific standards.
- Coordinated PPAP submissions and supported APQP for new products and engineering changes.

Technical & Analytical Proficiency

- Skilled in QMS implementation, Lean principles, and continuous improvement methods.
- Advanced Excel & data analysis for trend monitoring, KPI dashboards, and management reviews.
- Strong background in glass manufacturing quality systems, including Q-Gates, checklists, defect analysis, and cleanroom validation.



**IBRAHIM
AL-HASHIM**

CONTACT DETAILS

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LANGUAGES

- Dutch (B1)
- English (B2)
- French (A1)
- Russian (B2)
- Arabic (C1)
- Chinese (A1)
- Malay (A2)

SKILLS

- Leadership
- Project Management
- Teamwork
- Time Management
- Communication
- Critical Thinking
- Adaptability
- Punctuality
- Interpersonal Skills

SELF WRITTEN BOOKS

Mastering Self-Discipline:

- Practical steps for lasting success.

Keys to Productivity

- Boost efficiency and consistency.

Secrets to Focus

- Eliminate distractions, sharpen concentration.

Unleashing Success

- Achieve your full potential.

DRIVING LICENCE

License B

Social Guider

Via OCMW Gent

Dec 2018 – Feb 2022

- Provided structured guidance and personalized support to clients with social, cognitive, or physical challenges.
- Assisted clients in goal-setting, problem-solving, and accessing healthcare, mental health, and community resources.
- Coordinated daily planning and administrative tasks, ensuring efficient workflow and documentation.
- Offered emotional support, fostering a safe and empathetic environment for personal growth.
- Supported mobility needs and accessibility for wheelchair users in various settings.
- Prepared detailed reports on client progress, interventions, and recommended follow-ups.

Interpreter / Translator

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Social Office of Brussel Translation Office

2015 – 2018

- Provided on-the-spot and telephone interpreting between English to Arabic and Dutch to Arabic for clients in legal, medical, and social service contexts also with companies.
- Ensured accurate and culturally sensitive communication in real-time settings.
- Assisted public institutions and private clients with translation and interpretation needs, maintaining confidentiality and professionalism.

Global import and export mandate

International Petroleum Trade Facilitator | Buyer & Seller Mandate | CIF/FOB

Specialist

2018 - 2023

Responsibilities & Achievements

- Facilitated international oil & gas transactions, coordinating verified buyers, authorized sellers, and intermediaries across global markets.
- Oversaw end to end CIF and FOB logistics, ensuring smooth delivery, documentation, and regulatory compliance.
- Led price negotiations and contract management, securing favorable terms for spot and long term supply agreements.
- Prepared accurate technical product descriptions and reviewed trade documents including SPA, ICPO, LOI, and POP.
- Conducted due diligence and KYC checks, ensuring compliance with AML, export controls, and international sanctions.
- Managed the full trade cycle from deal origination to payment, resolving logistics and contractual issues effectively.
- Monitored global oil pricing and supply trends to inform trading strategies and client benchmarks.

DEGREES & CERTIFICATIONS

Quality & Engineering Certifications

- 8D Problem Solving Certification – Allanta
- PFMEA & FMEA Certification – Allanta

Quality Engineering – Based on extensive hands-on experience

- Quality Control, Quality Auditing & Quality Assurance – Practical training and professional application

Quality Leadership & Training

- Developed and delivered internal quality training for production and inspection teams.
- Mentored Fresh quality engineers and technicians, promoting a quality-first culture across the organization.