

**Hemmersbach** provides IT services globally. With more than 3.400 permanent employees in 38 subsidiaries we offer our services in over 190 countries worldwide.

For our team in Brussels we are seeking the following:

## IT Support Engineer with Chinese(m/f)

**LOCATION:** Brussels

## **YOUR TASKS:**

As a Hemmersbach Support Engineer located in Brussels, you make the end users at renowned companies happy every day thanks to your friendly and competent demeanour. You will have direct customer contact with various requirements within the scope of 2nd Level Support quite neatly describe the position you would like to have:

- You will deliver software, desktops, laptop, peripherals and printers installations to the End
  Users
- You will cooperate with external vendors on warranty cases (desktops, laptops and printers)
- Detailed position-specified training will be delivered to the new joiner

## **OUR REQUIREMENTS:**

We are currently looking for both Junior and Senior desk-side engineers with:

- Good Chinese skills in speaking and writing
- Basic level of English
- Willing to learn and take challenges, good communication skills, proactive service approach
- Knowledge of Windows OS, Microsoft applications, basic software troubleshooting
- Preferred experience in End User desk-side support
- Preferred knowledge of AD management, network architecture
- Preferred knowledge of voip and telephone system
- Nice to have knowledge or experience on telepresence system operation or trouble shooting

## **YOUR BENEFITS:**

- A secure job in an exponentially growing international company
- Exciting projects in your own responsibility with diverse challenges
- Wonderful team spirit and a great working atmosphere in a friendly team
- Direct and open communication
- Very good opportunities for professional and personal further development thanks to our human resources development program
- Mentor program for an easy start for new employees
- Room for your own ideas and suggestions for improvement as well as their quick implementation due to brief decisions making processes

Would you like to join our team? Please send your CV in English.

Link: https://www.hemmersbach.com/career/4271

Please add a statement: "I hereby agree for my personal data included in my application to be processed for the purposes of the recruitment process by Hemmersbach Central Support Sp. z o. o. Sp. K. under the Personal Data Protection Act as of 29 August 1997, Dz. U. no 133, .883, consolidated text: Journal of Laws 2016, item 922 as amended. I hereby agree for my personal data in the range described above to be placed in the data base of Hemmersbach Central Support Sp. z o. o. Sp. K and be processed for the purposes of future recruitment processes."