

PYORITY

Customer Service Representative

Pyority, a family-owned company located near the port of Antwerp, Belgium, is seeking an experienced and meticulous Customer Service Representative to join our growing team. We are looking for a dedicated professional with a meticulous and client-focused approach to enhance our customer service operations. If you speak fluent Dutch and English, with a working knowledge of French, we encourage you to apply.

About Us

Pyority is a respected partner in the international food industry, specializing in sourcing high-quality raw materials and semi-finished products. With 40 years of market expertise, we deliver consistency in quality and competitive pricing while upholding the highest standards of sustainability and ethics. Our strategic approach to procurement and customer-centric solutions allows us to meet the unique needs of our clients effectively.

We partner exclusively with certified suppliers who share our commitment to quality, ensuring that every product aligns with the industry's best practices. As a family-run business, we take pride in our flexibility, reliability, and ability to build lasting partnerships through tailored solutions that elevate our clients' products.

Position Overview

As a Customer Service Representative at Pyority, you will play a key role in maintaining and enhancing the high standards of service our clients expect. Currently, we are a close-knit team. Your responsibilities will include:

- Providing outstanding customer service and addressing client inquiries promptly and professionally.
- Managing order processing and coordinating logistics to ensure seamless product delivery.
- Assisting with administrative tasks related to customer accounts and product documentation.
- Collaborating with our team to meet the specific needs of our clients and contribute to ongoing process improvements.
- Identifying areas for improvement to optimize the overall customer service experience.
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What We're Looking For

- A mature, meticulous and experienced customer service professional who thrives in a fast-paced, dynamic environment
- Strong communication skills, demonstrating problem-solving skills.
- Fluent in Dutch and English, working knowledge of French is a plus.
- A proactive attitude with the ability to work independently and as part of a team.
- Experience in the food industry or B2B environments is advantageous but not essential.
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What Pyority Offers

- The opportunity to join a close-knit family business where your contributions make a real impact.
- A supportive and flexible working environment with room for personal.
- A competitive salary package, commensurate with experience and qualifications.
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How to Apply

If you are ready to bring your skills and experience to our team, please send your CV and a cover letter explaining why you are the ideal fit for Pyority to Josune Tardy, jtardy@pyority.com.